

BANDARU MALLIKARJUNA RAO
BUSINESS ANALYST

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Professional Summary:

Results-driven Business Analyst with 4 years of experience in the Banking and Financial Services domain, specializing in requirements gathering, business process analysis, and regulatory compliance. Skilled in creating BRDs, FRDs, user stories, and process flows to support projects in retail banking, payments, loans, credit cards, and digital banking platforms. Proficient in tools such as Jira, Confluence, SharePoint, and MS Office Suite, with strong knowledge of KYC, AML, risk management, and compliance standards. Adept at working with stakeholders, SMEs, and technical teams to deliver scalable solutions that enhance operational efficiency, improve customer experience, and align with regulatory requirements.

Education:

- ✦ Masters of Business Analytics – Trainee University Detroit , MA 2024 (May)
- ✦ Bachelor of Science – Jagarlamudi Kuppuswamy Chowdary College Guntur Andhra 2018 (May).

Certifications:

- ✦ **Power BI Data Analyst Associate Certification - Microsoft**
- ✦ **Python Programming Certificate – Python Institute**
- ✦ **Tableau Desktop Specialist – Tableau Software**

Skills:

- ✦ **Big Data Technologies**
- ✦ **Customer Communications**
- ✦ **NoSQL Databases**
- ✦ **Data Warehousing**
- ✦ **Algorithm development**
- ✦ **Time-Series Analyst**
- ✦ **Business Intelligence**
- ✦ **Project Management**
- ✦ **Data Mining**
- ✦ **Data Modelling**
- ✦ **SQL**
- ✦ **Python**

Professional Experience:

Fifth Third Bank (Dallas, TX)

Sep 2024 - Till

Business Analyst

- ‡ Acted as a liaison between business stakeholders, SMEs, product owners, and technical teams ‡ Performed gap analysis, feasibility studies, and impact analysis for banking workflows.
- ‡ Supported creation of **financial dashboards, KPIs, and MIS reports** for business decision-making.
- ‡ Supported **UAT and compliance testing**, validating enhancements against regulatory and business needs.
- ‡ Translated business needs into **functional and data requirements**, ensuring alignment with banking workflows.
- ‡ Wrote **SQL queries** to extract, analyze, and validate banking data from relational databases. ‡ Conducted data verification during **system migration, upgrades, and ETL testing** ‡ Managed product backlogs and sprint deliverables in **Jira/Confluence**.
- ‡ Designed **SQL-based test cases** to validate banking applications and financial workflows.
- ‡ Worked as a **Business Analyst** on banking transformation projects involving **retail banking, lending, and payments systems**
- ‡ Designed, developed and implemented ETL processes for data integration from multiple sources.
- ‡ Worked with Team to collaborate financial report and make data chart for project.
- ‡ Partnered with Finance, Accounting, and Technology teams to gather, document, and prioritize ‡ Supported **change management and user training** to drive adoption of digital finance tools.

ICICI BANK (Mumbai, India) PROJECT: KCC FINANCIAL DEPT

July 2018 – Sep 2021

Business Analyst

Responsibilities:

- ‡ Collaborated with business stakeholders, product owners, and SMEs to gather and document requirements for financial products such as **loans, credit cards, payments, investment banking, and digital banking platforms**.
- ‡ Conducted gap analysis and feasibility studies to align business requirements with system capabilities.
- ‡ Prepared **BRDs, FRDs, user stories, and process workflows** for financial applications and systems.
- ‡ Created **use cases, wireframes, and data flow diagrams** to support development and testing teams.
- ‡ Generated Summary tables and developed different types of statistical reports
- ‡ Extensively used company standard macros for effective and efficient outputs for clinical trials.
- ‡ Created study specific macros for better performance.
- ‡ Responsibility also included validating work performed by others as well as analyzing team-programming plans.
- ‡ Prepared documentation with all datasets and variables within, including derived variables, and the project as a whole
- ‡ Ensured requirements complied with **KYC, AML, Basel III, SOX, and other financial regulations**.

- ✦ Analyzed existing **banking workflows and financial processes** to identify automation opportunities and reduce manual effort.
- ✦ Recommended enhancements to improve **transaction accuracy, risk control, and customer**
- ✦ Supported creation of **financial reports, KPIs, and dashboards** using BI tools for decision-making.
- ✦ Created **BRDs, FRDs, and user stories** to support financial system enhancements and digital banking initiatives.
- ✦ Elicit and document business requirements for **banking, payments, lending, and investment systems**.
- ✦ Work with BI teams to create **financial dashboards and KPIs** for decision-making.
- ✦ Monitor system performance and transaction data to ensure accuracy and integrity.
- ✦ Partnered with stakeholders and IT teams to implement **financial reporting dashboards**, reducing manual effort by 30%.